MICROSOFT SOFTWARE ASSURANCE TRAINING VOUCHER (SATV)

HANDBOOK FOR TEAM LEADERS AND L&D DECISION MAKERS

CONTENTS

- **Data Analyst**
- **Database Administrator and Developer**
- **Teams Administrator**
- **Exchange Administrator**
- **PowerApps Developer**
- **SharePoint Administrator**
- **Technical Support**
- **.NET Developer**
- **Office 365 Support and Administrator**
- **Security Administrator**
- **System Administrator**
- **Dynamics 365 Consultant**

NetCom LEARNING

Gold
Microsoft
Partner

Microsoft

Critical Updates on the Microsoft Software Assurance Training Voucher (SATV) Program

- Microsoft is retiring the entire Software Assurance Training Voucher (SATV) program by the end of the year 2021.
- The last date to **REDEEM** the vouchers with official training partners like NetCom Learning is **DECEMBER 31, 2021**.
- The newly launched Security portfolio courses have been made eligible under the SATV program.

What are Microsoft Software Assurance Training Vouchers (SATVs) ?

If your company has a Software Assurance (SA) membership in the application or system pools as part of the Microsoft Volume License Agreement, you are eligible for Microsoft Software Assurance Training Vouchers or "SATVs". These SATVs entitle you to receive free instructor-led official training courses redeemable at Microsoft Certified Learning Partners like NetCom Learning.

Software Assurance Training Vouchers are tied to training days. The number of days given to an organization depends on the product and the number of qualifying software licenses with Software Assurance. You cannot buy training days or SATVs to acquire more of them independent of a volume license agreement.

SATVs are intended for use by IT professionals or developers and can be redeemed for eligible courses, including Official Microsoft Learning Product (OMLP) taught by Microsoft Certified Trainers (MCTs).

The cost of training delivered by an official Learning Partner like NetCom Learning is covered under the Software Assurance agreement. It is important to remember one training voucher day equals one student classroom training day.

Benefits of SATVs

- **Reduced training costs** - User training is already included under your Software Assurance coverage. With SATV, technical training for your IT professionals and Developer staff does not incur an additional expense on your training budget.

- **Employee skill enhancement** - Training offers employees increased proficiency and productivity. Prepare your IT staff to support your organization's technology infrastructure and end-users for new deployments.

- **Learning Partner Support** - Microsoft Learning Partners like NetCom Learning can help create an optimal training strategy for your organization and help you plan the most effective way to use training vouchers.

- **Guaranteed pricing** - Microsoft and Learning Partners have set pricing that is included with your Software Assurance (SA) coverage.

SATVs are expiring. How does this affect your team's training budget for 2021?

As already mentioned, the last day to redeem these training vouchers for FREE training at a learning partner like NetCom Learning is December 31, 2021. However, many organizations are still unaware of whether they qualify or are eligible to benefit from this SATV program.

With Microsoft retiring this free training benefit by the end of this year, it becomes an urgent and critical priority for team leaders and Learning & Development decision-makers to act before it is too late. Identifying and redeeming SATVs can easily save thousands of training dollars for your team and organization, allowing for optimization of your planned training budget for 2021.

How do you find SATVs in your organization?

You can ask the Benefits Administrator, Software Purchasing Manager, or IT Manager at your organization for your free Microsoft training vouchers. The number of available Software Assurance Training Voucher training days can be verified through an online Microsoft Volume Licensing tool that is typically administered by the Benefits Manager at your company. Via the volume licensing tool, the benefits manager can convert training days to SATVs and assign them to individuals.

Or you can simply contact NetCom Learning for assistance at **1-888-563-8266**. Many companies find it easier to utilize NetCom's in-house Benefits Activation Experts that work directly with you and Microsoft. Our experts can help you activate your benefits, including the redemption of your SATVs.

How do you access and redeem your Microsoft SATVs?

- **Identify your Benefits Administrator:** The Benefits Administrator can view SATV information. You can find your Benefits Administrator in your Microsoft Licensing Agreement. Customers (other than Academic Select License, Select Plus for Academic, Campus Agreement, and School Agreement customers) who have Software Assurance (SA) membership in the Microsoft application or systems product pools may be eligible for SA training days.

- **Review your available SATVs:** Using your Microsoft account Benefits Manager credentials, log in to the Volume Licensing Service Center (VLSC) website at https://www.microsoft.com/licensing/servicecenter/default.aspx to review your company's available SATVs and the expiration date.

- **Select an SATV Eligible Course To Assign:** The Benefits Manager can assign SA training vouchers to employees by entering the employee name, corporate e-mail address, and the number of days the voucher is worth. Review our full list of SATV-Eligible Courses to plan the training accordingly. After the assignment of a SA training voucher, the employee has 180 days to use the voucher before it expires. All vouchers need to be used for free training before December 31, 2021, otherwise, they will be considered invalid.

- **Speak with a Learning Advisor & Schedule Your Free Training:** Give us a call at 1-888-563-8266 and speak to our SATV experts to enrol for an eligible authorized Mircrosoft training class that you want. Our Learning Consultants will answer all your questions and guide you through the entire process, including recommending specific classes based on your needs.

SATV Eligible Microsoft Training Courses by Role

Data Analyst
- 10994: Data Analysis Fundamentals Using Excel
- 20779: Analyzing Data with Excel
- DA-100T00: Analyzing Data with Power BI

Database Administrator and Developer
- 10985: Introduction to SQL Databases (SQL Server 2016)
- 10986: Updating Your Skills to SQL Server 2016
- 10987: Performance Tuning and Optimizing SQL Databases (SQL Server 2017)
- 10990: Analyzing Data with SQL Server Reporting Services (SQL Server 2016)
- 10998: Updating Your Skills to SQL Server 2017
- 20461: Querying Microsoft SQL Server 2014
- 20462: Administering Microsoft SQL Server 2014 Databases
- 20463: Implementing a Data Warehouse with Microsoft SQL Server 2014
- 20464: Developing Microsoft SQL Server Databases (SQL Server 2014)
- 20465: Designing Solutions for Microsoft SQL Server 2014 (SQL Server 2014)
- 20466: Implementing Data Models and Reports with Microsoft SQL Server (SQL Server 2014)
- 20467: Designing Business Intelligence Solutions with Microsoft SQL Server 2014 (SQL Server 2014)
- DP-080T00: Transact SQL-Querying
- 20762: Developing SQL Databases (SQL Server 2017)
- 20764: Administering a SQL Database Infrastructure (SQL Server 2017)
- 20765: Provisioning SQL Databases (SQL Server 2017)
- 20767: Implementing a SQL Data Warehouse (SQL Server 2017)
- 20768: Developing SQL Data Models SQL Server (SQL Server 2017)

Teams Administrator
- MS-700T00: Managing Microsoft Teams (Teams Administrator)

Exchange Administrators
- 20345-1: Administering Microsoft Exchange Server 2016/2019
- 20345-2: Designing and Deploying Microsoft Exchange Server 2016/2019

PowerApps Developer
- PL-100T00: Power Platform App Maker
- PL-200T00: Power Platform Functional Consultant
- PL-400T00: Power Platform Developer
- PL-600T00: Microsoft Power Platform Solution Architect
- 55164: Quick Powerful Graphics with Power View, PowerPivot, Power Query, Power Map and Power BI
- 55265: Microsoft PowerApps
- MB-600T00: Microsoft Dynamics 365 + Power Platform Solution Architect
- PL-900T00: Microsoft Power Platform Fundamentals

Office 365 Support and Administrators
- 10984: Deploying and Managing Office 365 Hybrid Deployments
- 10997: Office 365 Administration and Troubleshooting
- MS-030T00: Office 365 Administrator

NetCom LEARNING

Gold
Microsoft
Partner

Technical Support

- MD-100T00: Windows 10 (Modern Desktop)
- MS-100T00: Microsoft 365 Identity and Services (Enterprise Administrator)
- MD-101T00: Managing Modern Desktops (Modern Desktop)
- MS-101T00: Microsoft 365 Mobility and Security (Enterprise Administrator)
- MS-101T03: Microsoft 365 Device Management
- MS-203T00: Microsoft 365 Messaging Associate
- MS-040T00: Manage SharePoint and OneDrive in Microsoft 365
- MS-500T00: Microsoft 365 (M365) Security Administration
- MS-050T00: SharePoint Hybrid Deployment and Migration (SharePoint 2019)
- MS-600T00: Building Applications and Solutions with Microsoft 365 Core Services Associate (Developer)
- MS-700T00: Managing Microsoft Teams (Teams Administrator)
- MS-900T01: Microsoft 365 (M365) Fundamentals
- 10982: Supporting and Troubleshooting Windows 10
- 20334: Core Solutions of Microsoft Skype for Business 2015/2019
- 20703-1: Administering System Center Configuration Manager
- 50292: Administering and Maintaining Windows 7
- 50322: Configuring and Administering Windows 7
- 50560: Windows 7 Essentials: Usability, Security and Manageability

.NET Developers

- 10975: Introduction to Programming (Visual Studio 2013)
- 20480: Programming in HTML5 with JavaScript and CSS3 (Visual Studio 2017)
- 20483: Programming in C# (Visual Studio 2017)
- 20486: Developing ASP.NET Core MVC Web Applications (Visual Studio 2017)
- 40410: JavaScript, HTML and CSS Web Development

Security Administrator

- MS-500T00: Microsoft 365 (M365) Security Administration
- SC-900T00: Microsoft Security, Compliance, And Identity Fundamentals *(New)*
- SC-200T00: Microsoft Security Operations Analyst *(New)*
- SC-300T00: Microsoft Identity And Access Administrator *(New)*
- SC-400T00: Microsoft Information Protection Administrator *(New)*

SharePoint Administrators

- 55199: SharePoint 2016 End User Training
- 55200: SharePoint 2016 Power User Training
- 55215: SharePoint Online Power User
- 55234: SharePoint 2016 Site Collections and Site Owner Administration
- 55293: SharePoint End User 2019
- 55294: SharePoint Power User 2019
- 55298: Introduction to SharePoint 2019
- 55299: SharePoint 2019 Site Owner
- 20339-1: Planning and Administering SharePoint 2016
- 20339-2: Advanced Technologies of SharePoint 2016
- MS-040T00: Manage SharePoint and OneDrive in Microsoft 365
- MS-050T00: SharePoint Hybrid Deployment and Migration (SharePoint 2019)

System Administrators

- WS-012T00: Windows Server 2019 Hybrid and Azure IaaS
- WS-013T00: Azure Stack HCI (Windows Server 2019)
- 10961: Automating Administration with Windows PowerShell
- 10962: Advanced Automated Administration with Windows PowerShell
- 50414: Microsoft Windows PowerShell v2 For Administrators
- 10965: IT Service Management with System Center Service Manager 2016
- 20703-1: Administering System Center Configuration Manager
- 20745: Implementing a Software-Defined DataCenter (System Center 2016)
- 55006: Systems Center 2012 Operations Manager
- 10967: Fundamentals of a Windows Server Infrastructure (Windows Server 2012)
- 10969: Active Directory Services with Windows Server 2012
- WS-012T00: Windows Server 2019 Hybrid and Azure IaaS
- WS-013T00: Azure Stack HCI (Windows Server 2019)
- 20740: Installation, Storage, and Compute with Windows Server 2016
- 20741: Networking with Windows Server 2016
- 20742: Identity with Windows Server 2016
- 20743: Upgrading Your Skills to MCSA: Windows Server 2016
- 20744: Securing Windows Server 2016
- WS-011T00: Windows Server 2019 Administration

Dynamics 365 Consultants

- PL-200T00: Power Platform Functional Consultant
- MB-210T01: Microsoft Dynamics 365 for Customer Engagement for Sales Associate
- MB-220T00: Microsoft Dynamics 365 Marketing
- MB-230T01: Dynamics 365 for Customer Engagement for Customer Service
- MB-240T00: Microsoft Dynamics 365 Field Service
- MB-300T00: Microsoft Finance and Operations Core
- MB-310T00: Microsoft Dynamics 365 Finance
- MB-320T00: Microsoft Dynamics 365 Supply Chain Management, Manufacturing
- MB-330T00: Microsoft Dynamics 365 Supply Chain Management
- PL-400T00: Power Platform Developer
- MB-500T00: Microsoft Dynamics 365 Finance and Operations Apps Developer
- MB-600T00: Microsoft Dynamics 365 + Power Platform Solution Architect
- MB-700T00: Microsoft Dynamics 365 Finance and Operations Apps Solution Architect Expert
- MB-800T00: Microsoft Dynamics 365 Business Central Functional Consultant
- PL-900T00: Microsoft Power Platform Fundamentals
- MB-901T00: Microsoft Dynamics 365 Fundamentals
- MB-910T00: Microsoft Dynamics 365 Fundamentals Customer Engagement Apps (CRM)
- MB-920T00: Microsoft Dynamics 365 Fundamentals Finance & Operations Apps (ERP)

Redeem Microsoft Software Assurance Training Vouchers (SATVs) at NetCom Learning.
Contact us for assistance at 1-888-563-8266 or visit our SATV Webpage.

- Not every training organization accepts SATVs. NetCom Learning has overwhelming case studies where we have supported organizations with training plans and helped them redeem Microsoft training vouchers (SATVs) for their training days.

- Train your IT professionals and Developers with Microsoft certified instructors to deploy, manage, support, and adopt new Microsoft technologies while maximizing the benefits of your software purchase.

- Choose from several delivery methods, such as Instructor-led (ILT), Virtual Instructor-led (vILT), and private group training, and get trained by Microsoft Certified Trainers (MCTs).

- Our Learning Advisors can help you determine whether you have unused SATVs, advise you on eligible courses, and make the entire redemption process smooth for you. If you have questions or need help with redeeming your training voucher, call 1-888-563-8266 and ask to speak with our SATV Helpdesk.

Get Started With Your Microsoft SATV Redemption

Explore Role-Based Microsoft Certification Roadmap

Why Choose NetCom Learning for Microsoft Training?

Microsoft Partner of the Year
We were awarded by Microsoft as the No.1 Training Partner of the Year.

1000+ Certified Instructors
Our Microsoft learning solutions are delivered by Microsoft Certified Trainers (MCTs).

Microsoft Programs
Enterprise Skills Initiative (ESI), Trainer for Hire (T4H), Customer Immersion Experience (CIE), and End Customer Investment Fund (ECIF)

Highest Quality Learning Experience
NetCom Learning has trained over 150,000 learners and received the highest ratings from them on an average o 8.5 out of 9.0.

Global Delivery Capabilities
We have delivered in over 600 locations worldwide, including five different continents. Our multi-shore presence allows us to deliver training anywhere.

22+ Years of Business Experience
Since 1998 we've been providing learning solutions and customized trainings that focus on learning experience with clear business outcomes.

NetCom LEARNING

Gold
Microsoft Partner
Microsoft